



CenturyLink™

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VIA E-MAIL and ECFS

February 28, 2018

William Dever (william.dever@fcc.gov)
Ben Childers (ben.childers@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: CenturyLink QC 4th Quarter 2017 Special Access Metrics Report No. 2
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever and Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207,¹ CenturyLink QC² is filing its Special Access Metrics Report for the Fourth Quarter of 2017. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the Fourth Quarter of 2017.

If you have questions regarding this report, please contact me at 206-346-9428 or at glenda.weibel@centurylink.com.

Sincerely,

/s/ Glenda R. Weibel

Attachment

¹ *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

² Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2017

State	Metric	Metric Name	Product	OCTOBER 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%			.
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	216	89.81%	53	100.00%	0.24
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	87.50%	3	66.67%	-1.49
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0					
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	127	97.64%	95	100.00%	-0.46
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	85.71%	2	100.00%	-1.46
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0					
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	75	96.00%	38	100.00%	-0.66
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	2	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	23	100.00%	15	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	141	97.16%	41	100.00%	-0.78
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	3	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	26	100.00%	34	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	1	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	100.00%	11	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	29	100.00%	8	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	57	77.19%	22	95.45%	0
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	90	92.22%	26	100.00%	-0.4
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	87.50%	3	100.00%	-1.37
SD	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	100.00%	2	100.00%	.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2017

State	Metric	Metric Name	Product	OCTOBER 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0					
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	91	97.80%	13	100.00%	-1.44
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%			.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0					
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	58	96.55%	35	97.14%	-1.29
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	4	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	6	100.00%	14	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2017

				NOVEMBER 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0					
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	124	95.97%	54	100.00%	-0.4
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	66.67%	1	100.00%	-1.34
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	114	94.74%	78	98.72%	-0.36
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	5	100.00%	.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	51	92.16%	36	100.00%	-0.26
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	35	97.14%	13	100.00%	-1.37
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	1	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	90	98.89%	38	100.00%	-1.32
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	36	97.22%	16	100.00%	-1.31
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	93.33%	17	94.12%	-1.36
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	3	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	49	97.96%	11	100.00%	-1.55
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0					
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	38	86.84%	21	100.00%	-0.22
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	59	100.00%	25	96.00%	-1.94
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	3	100.00%	.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	8	100.00%	13	100.00%	.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2017

				NOVEMBER 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	42	90.48%	21	100.00%	-0.46
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	3	66.67%	-1.84
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	53	94.34%	41	92.68%	-1.2
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	4	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%	2	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	10	100.00%	17	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2017

				DECEMBER 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0					
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	105	97.14%	53	100.00%	-0.66
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	2	100.00%	.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0					
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	92	92.39%	49	100.00%	0.02
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	5	100.00%	.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0					
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	28	96.43%	18	100.00%	-1.17
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	2	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	13	92.31%	16	100.00%	-0.92
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	85	96.47%	21	95.24%	-1.16
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	5	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	19	94.74%	19	100.00%	-1
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	66.67%			.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	16	100.00%	6	100.00%	.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	28	100.00%	14	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			3	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	30	96.67%	24	95.83%	-1.1
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	70	94.29%	38	100.00%	-0.42
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%	.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS0					
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	12	100.00%	6	100.00%	.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2017

				DECEMBER 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	59	93.22%	11	100.00%	-0.99
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	10	90.00%	3	100.00%	-1.45
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0					
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	57	96.49%	26	92.31%	-1.5
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	2	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0					
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	14	100.00%	8	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	0.00%	1	100.00%	-1

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2017

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%			.
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	445	93.26%	160	100.00%	0.4
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	17	82.35%	6	83.33%	-1.37
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			.
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	333	95.20%	222	99.55%	0.08
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	13	92.31%	12	100.00%	-1.03
IA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	154	94.81%	92	100.00%	0.01
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	100.00%	4	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	71	97.18%	44	100.00%	-0.81
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	1	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	.
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	316	97.47%	100	99.00%	-0.83
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	10	100.00%	8	100.00%	.
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	81	97.53%	69	100.00%	-0.66
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	85.71%	2	100.00%	-1.46
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	40	97.50%	34	97.06%	-1.07
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	5	100.00%	.
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	106	99.06%	33	100.00%	-1.43
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	3	100.00%	.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	125	84.80%	67	97.01%	0.52
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	1	100.00%	.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	219	94.98%	89	98.88%	-0.34
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	14	92.86%	7	100.00%	-1.26
SD	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%			.
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	29	100.00%	21	100.00%	.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2017

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			3	100.00%	.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%			.
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	192	94.79%	45	100.00%	-0.4
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	19	94.74%	6	83.33%	-1.55
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			.
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	168	95.83%	102	94.12%	-1.32
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	10	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%	3	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	30	100.00%	39	100.00%	.
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%	1	100.00%	-1.51

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.